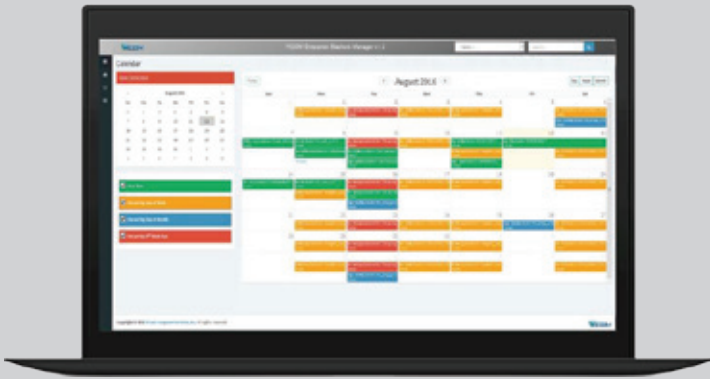


Enterprise Blackout Manager (vEBM)

Simple Yet Powerful

vEBM is a easy-to-use planned maintenance scheduling software system that has built-in capability to help efficiently plan and schedule maintenance windows to suppress unwanted events within the Event Management system (IBM/Netcool) from generating actionable tickets into IT Service Desk.

vEBM's feature rich user friendly Web and Mobile interface lets user create/edit/delete Blackout/Maintenance Windows (BWs/MWs) quickly from a calendar view for event suppression from or via from your Change Request Management system to automatically.



Product Background

Out of the box IBM Netcool/IMPACT provides an easy way manage event suppression and escalation within the Event Management IBM Netcool platform. Vicom's Enterprise Blackout Manager (vEBM) compliments IBM's Netcool/IMPACT Maintenance Window Management (MWM) and offers a flexible and user friendly software solution to help efficiently plan and schedule maintenance windows directly or from the Change Management system with the purpose of suppressing unwanted events in the Event Management system (IBM/Netcool) from generating actionable tickets into the IT Service Desk.

Key Benefits

- New Calendar View provides instant Access to scheduled outages
- Centralized web and mobile platform to manage all scheduled outages
- Increased operators and maintenance efficiency
- Improved confidence in Event Management tools with noise reduction
- Significantly reduce the number of false positives for Help Desk
- Creation of automated maintenance schedule in Event Management System (IBM/Netcool) from your Change Request Management System

Software Requirements

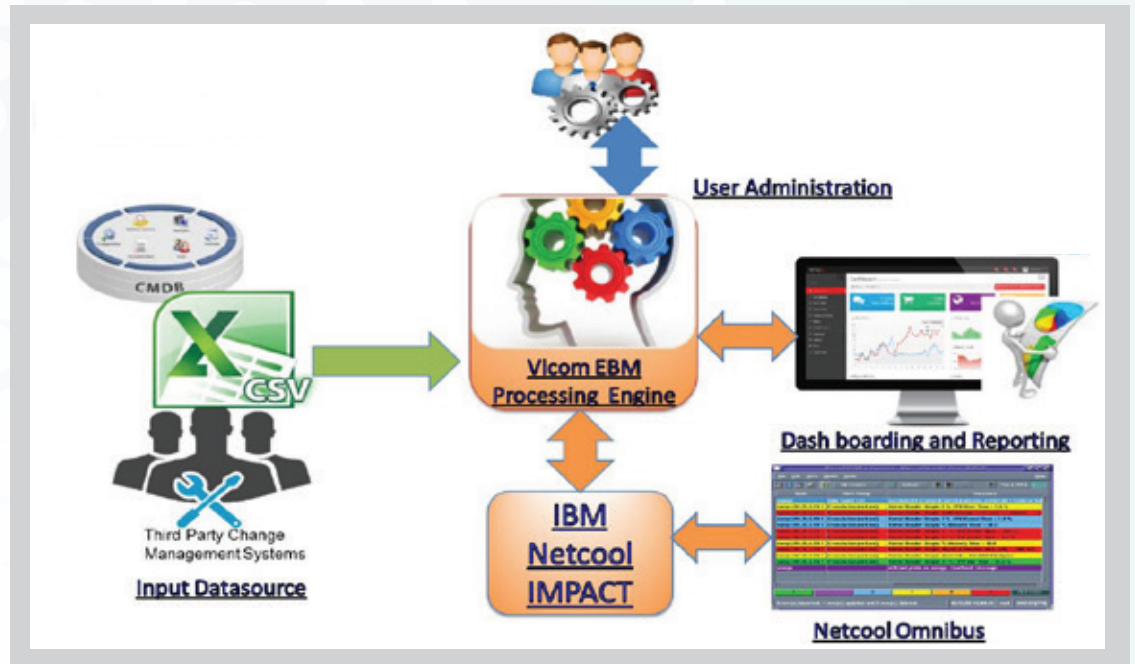
- JAVA Version 1.6 or later
- IBM Netcool Omnibus 7.1 or later
- IBM Netcool Impact 6.1 or later
- JAZZ 1.1 or later
- Operating system : Any operating system that compatible with JAZZ or WebGUI (Platform independent)
- Browser: IE 9 or later ,Firefox (latest version V3x)

Mobile Platforms

- Android 4.2 +
- IOS 7+

Enterprise Blackout Manager (vEBM)

Product Architecture



Features	vEBM	Netcool Impact
User Friendly Web and Mobile Interface	✓	✗
Add unlimited one-time or recurring schedules	✓	✗
Add multiple Node and conditions for a schedule	✓	✗
Add schedules based on any Omnibus Column	✓	✗
Asset (CI) Import Capabilities (CMDR, CSV, 3 rd Party)	✓	✗
View/Add/Edit Schedules in a calendar view	✓	✗
Edit Existing Schedules	✓	✗
Purging Expired Schedules	✓	✗
Export schedules in Excel or CSV	✓	✗
Email Notification	✓	✗
Change Management Integration Web Services (Service Now & Remedy)	✓	✗
Advanced Search Capability by Asset or Group	✓	✗
User Info with Schedule	✓	✗
Report and Manage your schedules from your Mobile	✓	✗
Comments and Tagging Schedules	✓	✗

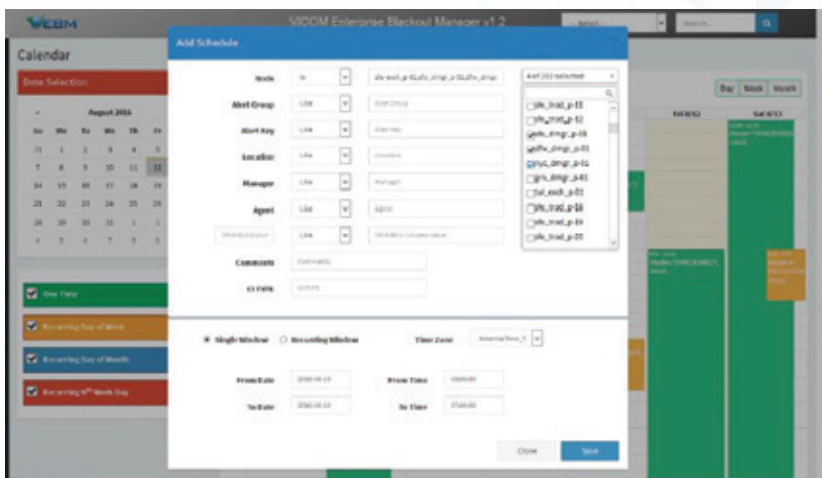
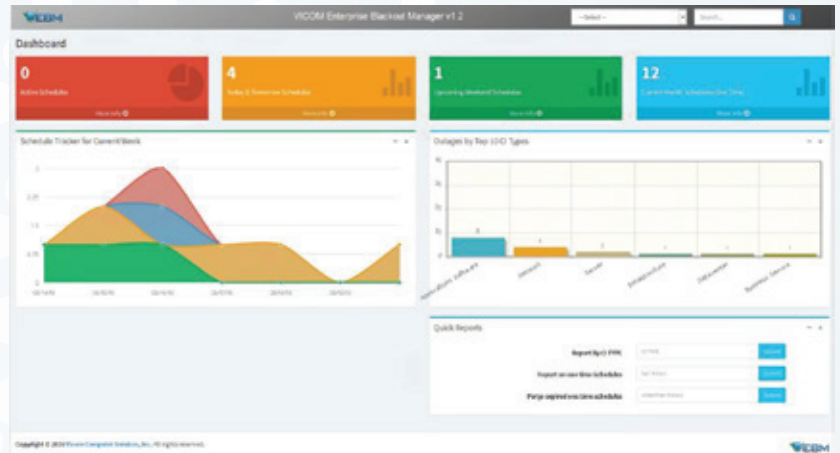
Highlights & Features

- Calendar view to Add/Edit Schedules
- 360 Degree view Dashboard for Schedules
- Add Unlimited one-time or Recurring schedules
- Asset Importing Capabilities
- Manage Schedules from your Mobile Device
- Change Management Integration Web-Services
- Secured Web Services API for scheduling windows from change management tools

Enterprise Blackout Manager (vEBM)

360 Schedules View

- Instant analytics on schedules
- Quick reports on schedules
- Easily purge older one time schedules for maintenance
- Search schedules from any page
- Export to CSV or Excel from Show Schedules
- Easily Edit schedules from Show Schedules



Add Schedules Quickly

- Add Schedules Directly from Calendar View or Add Schedules page by:
 - Selecting assets from Database (CMDB)
 - Uploading a Flat file (template provided)
 - Or Manually Entering conditions
- Use multiple conditions to identify assets
- Add unlimited One-time schedules
- Add unlimited Recurring schedules